

Julia da Rosa

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Software Engineer

Algorithms | .NET | SQL

As a versatile professional, I bring a unique blend of technical expertise and effective communication to the table. Throughout my tenure at Cubus Soluções and Unifique Telecomunicações, I have demonstrated exceptional abilities in customer service, problem-solving, and collaboration. My belief in fostering positive relationships with clients and team members alike has been instrumental in driving successful outcomes and project delivery. With a commitment to continuous learning and growth, I am well-equipped to contribute to team success through effective communication, empathy, and kindness, while actively seeking opportunities for further personal and professional development.

WORK EXPERIENCE

Cubus Soluções - *Rio do Sul, Santa Catarina, Brazil*

Since July 2020

Full Stack .NET Software Engineer

As a Software Engineer at Cubus Soluções, a startup, I was responsible for customer service, problem solving, requirements gathering, business rule definition, software development within the MVC model, SQL interactions, multiple system integration, and implementation of design patterns, while recently taking on team lead roles and spearheading solo projects.

- Led the development and implementation of a comprehensive integration platform between diverse CAD and ERP software, resulting in streamlined data exchange and increased operational efficiency across client systems.
- Spearheaded the optimization of SQL interactions and database management processes, resulting in a significant reduction in query response times and improved overall system performance for clients.
- Successfully mentored junior team members in software development best practices, leading to enhanced collaboration, knowledge sharing, and accelerated project delivery timelines within the organization.

Unifique Telecomunicações - *Rio do Sul, Santa Catarina, Brasil*

November 2017 to January 2020

Technical Support

Provided technical assistance to residential and corporate clients on a variety of internet services including Fiber Optic, Radio, ADSL, and COAXIAL, as well as VoIP, website hosting, and email services via telephone, email, and chat.

- Resolved technical issues promptly and efficiently, ensuring minimal downtime for clients.
- Delivered exceptional customer service, resulting in high satisfaction rates and positive feedback from clients.
- Collaborated effectively with internal teams to escalate and resolve complex technical issues, contributing to improved overall service delivery.
- Demonstrated strong communication and problem-solving skills while assisting clients with troubleshooting and resolving technical issues.

EDUCATION

Instituto Federal Catarinense - *Rio do Sul, Santa Catarina*

Bachelor's Degree – Computer Science, 2026

Introduction to Data Science - *Cisco*

<https://www.credly.com/badges/c8224058-40c2-472a-9b15-6534e2d5775c>

Cybersecurity Essentials - *Cisco*

<https://www.credly.com/badges/6ee85b6d-7a11-47ac-bd81-735d8371f414>

PROFESSIONAL SKILLS

- Algorithms and Data Structures
- Languages
 - C#
 - Python
 - Dart
 - Kotlin
 - Haskell
 - Elixir
 - Java
- SQL Databases
 - Microsoft SQL Server
 - PostgreSQL
 - MySQL
 - Oracle
- Multiple System Integration
- MVC Model
- Design Patterns
- Artificial Intelligence

- Machine Learning
- Frameworks
 - o scikit-learn
 - o Pandas
 - o TensorFlow
 - o .NET Framework
 - o Flutter